

PATIENT RIGHTS & RESPONSIBILITIES



Dr. Stacey Robinson, MD

Dr. Emily Burk, DO

YOU HAVE A RIGHT TO:

- Be treated with courtesy and respect and receive timely attention to your health needs.
- Receive care that is considerate and respectful of your dignity, values, and beliefs.
- Be communicated with honestly and openly.
- Be educated about the benefits, risks, and costs of appropriate treatment alternatives.
- Make informed decisions regarding recommended treatment by the physician.
- Trust in the security, personal privacy, and confidentiality of your medical information.

YOU HAVE A RESPONSIBILITY TO:

- Treat physicians and staff members with consideration and respect at all times.
- Respect the physician's time.
 - The physician's personal cell phone is to be used only when the physician cannot be reached at the office.
 - After hours calls should be only for medical issues that can't wait until the next business day.
 - House calls will be at the discretion of the physician and based upon medical necessity. House calls may be made for reasons of convenience based on the physician's schedule.
- Communicate honestly about your medical history, medication use, compliance with treatment, and opinions/desires about treatment plan.
- Ask questions if you do not clearly understand information or instructions about your care and treatment.
- Follow the treatment plan coordinated by your physician which includes keeping appointments as scheduled. Two (2) cancellations within 24 hours of appointment or two (2) no-shows will be grounds for possible termination of membership.
- Be responsible for your own actions if you refuse treatment or physician advice.

PRINT NAME _____ DATE _____

SIGNATURE _____